Genworth

BULLETIN:

NEW Coverage Review Letters with Benefit Options for PCS II and Choice I Policyholders in AR, DC, KY, KS, TN

July 27, 2026

Effective – 7/27/26

States – AR, DC, KY, KS, TN

Contact – If you have any questions, please contact our Customer Service Team at 866-751-6137.

We recognize policyholders' personal, financial, and care needs may change over time and periodically reassessing long-term care coverage may help ensure it continues to align with their goals.

To assist, Genworth Life is launching a new annual '**Coverage Review Letter**' approximately eight months prior to a policyholder's policy anniversary date. This letter will include tools and information that may help policyholders evaluate their coverage and care needs as well as benefit options for their consideration.

Coverage Review Letters will begin mailing in **AR, DC, KY, KS,** and **TN** on 7/29/26 for **PCS II and Choice I** policyholders. Coverage Review Letters are separate from any current and planned premium increase notifications**.**

There is no obligation for a policyholder to take any action from this letter. If a policyholder decides to keep their current benefits, their coverage will continue under its existing terms.

Copies of Coverage Review Letters sent to policyholders will be posted to PRO.

As always, we encourage policyholders to consult with their trusted advisors before making a decision regarding their policy's benefits. Please contact Customer Service at 866-751-6137 if you have any questions. We look forward to the opportunity to speak with you and your clients.

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