

California Consumer Privacy Act of 2018 & California Privacy Rights Act of 2020: Updated Privacy Rights for California Resident Agents and Producers

July 24, 2023

Effective – January 1, 2023

States – California

Contact: If you have any questions, please contact us at PrivacyInfoRequest@genworth.com

Specific Rights for Agents and Producers who are California Residents

As a California resident and a Producer or Agent of Genworth, you have certain rights under the California Consumer Privacy Act of 2018 (“CCPA”). Effective January 1, 2023, the CCPA was amended by the California Privacy Rights Act of 2020 (“CPRA”), which provides California residents with additional rights. Among those rights include knowing the categories of information we collect about you and the purpose for which we will use your personal information. Also, we cannot collect additional categories of personal information about you or use your personal information for additional purposes without providing you with an additional notice. The CCPA now provides you with the right to submit a request to know, correct, or delete personal information and you can review how to submit a request by reviewing our [CCPA Privacy Notice](#). You can also find Genworth’s CCPA Privacy Notice by visiting Genworth’s Pro website and clicking “Notice at Collection” at the bottom of the page. From there, you can review Genworth’s “Additional Privacy Information for California Residents.” Please note that Genworth website will include the latest versions of our privacy policies.

Please see the next page for the categories of personal information Genworth collects as well as the purposes for which we collect that information.

[continued]

Genworth companies include:

Genworth Life and Annuity Insurance Company, Richmond, VA

Genworth Life Insurance Company, Richmond, VA

Genworth Life Insurance Company of New York, New York, NY

Only Genworth Life Insurance Company of New York is admitted in and conducts business in New York.

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The categories of information we may collect about producers and agents might include the following:

1. Identifiers such as a real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, social security number, driver's license number, passport number, or other similar identifiers that are capable of being associated with a particular individual.
2. Personal Information in addition to the identifiers listed above, such as your signature, insurance policy number(s), physical characteristics or description, telephone number, financial account information and your financial, medical or health insurance information.
3. Characteristics of protected classifications under California or federal law, such as your race or sex.
4. Commercial information, including records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.
5. Biometric information, such as voice prints.
6. Internet or other electronic network activity information, including, but not limited to, browsing history, search history, and information regarding your interaction with an Internet Web site, application, or advertisement.
7. Geolocation data, such as device location.
8. Audio, electronic, visual, thermal, olfactory, or similar information, such as call or meeting recordings.
9. Professional or employment-related information, such as your employment history.
10. Education information, such as your school records or degrees earned.

The categories of sensitive personal information, a sub-category of personal information, we collect about producers and agent may include the following:

1. Social security, driver's license, state identification card, or passport number.
2. The contents of your mail, email, and text messages unless the business is the intended recipient of the communication.

We only collect the following categories of sensitive personal information if it is provided by you:

1. The processing of biometric information for the purpose of uniquely identifying you.
2. Personal information collected and analyzed concerning your health.
3. Personal information collected and analyzed concerning your sex life or sexual orientation, only if you voluntarily disclose it.

The purposes we collect the above categories of personal information and sensitive personal information include:

1. Properly reviewing and assessing your application to be a Genworth agent or producer.
2. Reviewing and managing your role and performance as an agent or producer, including any correspondence between you and Genworth
3. Managing and administering applicable compensation, such as commissions.
4. Supporting Genworth's efforts in maintaining a safe and supportive work environment.
5. Researching, reviewing, analyzing and/or develop business or product plans or operations.
6. Conducting investigative criminal background checks or obtain consumer reports containing information as to your character, general reputation, personal characteristics, and mode of living.
7. Preventing, detecting, and addressing any and all security incidents and illegal activity.
8. Meeting any legal, regulatory, or court-ordered requirements associated with your role as an agent or producer.

We retain personal information and sensitive personal information that we collect about agents and producers permanently, as required for regulatory or business purposes, and as needed for the payments of commissions.