



BULLETIN:

# Halcom Policyholder Mailing Lists Now Available on PRO

October 3, 2022

Effective – October 7, 2022

States – All

Contact – If you have any questions about these changes, please contact our Customer Service Team at 800 986.2109.

You were previously notified that, on August 1, 2022, Genworth Life Insurance Company, et al., in the United States District Court of the Eastern District of Virginia Halcom et al. v. *Genworth Life Insurance Company, et al.*, No. 3:21-CV-19-REP. The mailing of Special Election Letters (SEL) will continue through the next year, and policyholders will receive their individualized SELs approximately 8 months in advance of their billing anniversary date.

**All servicing agents will be able to view a list of their clients who are Halcom Settlement Class Members on Genworth.com/PRO on October 7, 2022 under the “IFA Summary” page with the unique document ID of SELAGNT. Servicing agents will also be able view copies of their client’s individualized Halcom SELs on Genworth.com/PRO. Agents should search for their client(s) by policy number and then navigate to the “Documents” tab. Each policyholder’s Halcom SEL will be posted on Genworth.com/PRO approximately when the letter is mailed.**

As we have previously explained, the SEL options available to each policyholder are specifically tailored to them based on his/her current policy status and benefits. The specific value of any benefits, cash payments or premium reductions associated with each SEL will be calculated for each policyholder at the time his/her letter is generated and sent. Not all Settlement options are available to all policyholders. Policyholders are not required to select any of the SEL options and can keep their coverage and premium as is. Policyholders who are not eligible for any SEL options based on the level of their current benefits will still receive a letter that will include the disclosure information approved for Class Members as part of the Settlement.

Policyholders are encouraged to call our Customer Service Team at **800 986.2109** upon receipt of their letter if they have questions. Our team will be able to help them understand their current policy benefits and the Halcom Special Election Options. Policyholders will need to submit their Halcom Settlement elections by mail, fax, or email. We must receive their election by the date noted on their SEL.

Genworth companies include:

**Genworth Life and Annuity Insurance Company**, Richmond, VA

**Genworth Life Insurance Company**, Richmond, VA

**Genworth Life Insurance Company of New York**, New York, NY

Only Genworth Life Insurance Company of New York is admitted in and conducts business in New York.

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