

California Consumer Privacy Act of 2018: New Privacy Rights for California Resident Agents and Producers

April 13, 2020

Effective – January 1, 2020

States – California

Contact – If you have any questions about these changes, please contact PrivacyInfoRequest@genworth.com

Specific Rights for Agents and Producers who are California Residents

As a California resident and a Producer or Agent of Genworth, you have certain rights under the California Consumer Privacy Act of 2018 (“CCPA”). Among those rights include knowing the categories of information we collect about you and the purpose for which we will use your personal information. Also, we cannot collect additional categories of personal information about you or use your personal information for additional purposes without providing you with an additional notice. However, the CCPA does not provide you with the right to submit a request to know or a request delete personal information as stated in Sections III and IV of our [CCPA Privacy Notice](#). You can also find Genworth's CCPA Privacy Notice by visiting Genworth's Pro website and clicking “Privacy” at the bottom of the page. From there, you will receive our Online Privacy Policy that contains a link to our CCPA Privacy Notice, “Additional Privacy Information for California Residents.” Please note that the website will include the latest versions of our privacy policies.

Please see the next page for the categories of personal information Genworth collects as well as the purposes for which we collect that information.

continued –

Genworth companies include:

Genworth Life and Annuity Insurance Company, Richmond, VA

Genworth Life Insurance Company, Richmond, VA

Genworth Life Insurance Company of New York, New York, NY

Only Genworth Life Insurance Company of New York is admitted in and conducts business in New York.

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California Consumer Privacy Act of 2018

The categories of information we collect about producers and agents may include the following:

1. Identifiers such as a real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, social security number, driver's license number, passport number, or other similar identifiers that are capable of being associated with a particular individual.
2. Personal Information, such as your financial, medical or health insurance information.
3. Characteristics of protected classifications under California or federal law, such as your race or sex.
4. Commercial information, including records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.
5. Biometric information, such as voice prints.
6. Internet or other electronic network activity information, including, but not limited to, browsing history, search history, and information regarding your interaction with an Internet Web site, application, or advertisement.
7. Geolocation data, such as device location.
8. Audio, electronic, visual, thermal, olfactory, or similar information, such as call recordings.
9. Professional or employment-related information, such as your employment history.
10. Education information, such as your school records or degrees earned.
11. Inferences drawn from any of the information identified above to create a profile about you reflecting your preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.

The purposes we collect the above categories of personal information include:

1. To properly review and assess your application to be a Genworth agent or producer.
2. To review and manage your role and performance as an agent or producer, including any correspondence between you and Genworth.
3. To manage and administer applicable compensation, such as commissions.
4. To support Genworth's efforts in maintaining a safe and supportive work environment.
5. To research, analyze and develop business or product plans.
6. To conduct investigative criminal background checks or obtain consumer reports containing information as to your character, general reputation, personal characteristics and mode of living.
7. To prevent, detect, and address any and all security incidents and illegal activity.
8. To meet any legal, regulatory, or court-ordered requirements associated with your role as an agent or producer.