Index Universal Life Withdrawal, Loan and Surrender Request Instructions and Guidelines

General Information

Print clearly using blue or black ink. Cross through and initial any corrections or changes. Do not use correction fluid.

This request applies to Genworth Index Universal Life (IUL) products only. If you own a different product, please download the correct form from genworth.com. If you have questions regarding which form to choose, please call customer service at 888 GENWORTH (436.9678).

You may request in-force illustrations demonstrating the potential consequences of taking a single or recurring disbursement.

Valid non-recurring disbursement and surrender requests are processed within 10 business days of receipt in our office.

A letter confirming your distribution will be sent upon processing your request. All distributions will be in the form of a check sent under separate cover.

Distribution Information

Withdrawals

With sufficient policy value, you may withdraw an amount equal to the premiums paid into the policy on an income tax-free basis.

Withdrawals reduce:

- Policy value
- Death benefit
- Lifetime and monthly maximum amounts of the Accelerated Benefit Rider for Long Term Care Services (if present)

Genworth IUL products offer two types of policy loans. Carefully consider the types of policy loans prior to selection.

Participating/Collateral

- Eligible to receive index-linked crediting rates
- May amplify positive or negative policy performance depending on the loan interest rate charged and index-linked rate earned

Fixed Account

- Taken from the Fixed Account value
- If insufficient Fixed Account value exists, money will be moved from index strategies on a pro-rata basis

Loan Switching

Only one type of loan may exist at a time. You may use this request to pay off an existing loan and transfer the balance to the opposite loan type. You may request such a transfer once per policy year.

Recurring Distributions

Recurring distribution requests must be received in our office no less than 15 days prior to your desired start date. The date of first distribution cannot be more than 30 days from the date this request is signed.

Once requested, distributions will recur automatically on your desired frequency until:

- The final distribution date noted on this form
- You request them to stop
- Policy funds are insufficient to cover the recurring
- Policy ownership is changed
- A collateral assignment is made
- An irrevocable beneficiary is designated

If you elect the Withdrawals to Basis followed by Loans option, we will begin recurring withdrawals once you have withdrawn the total of the Cost Basis. At that point, your recurring disbursement will automatically switch to the loan type you select.

If recurring distributions are stopped for any reason, we require you to complete a new request to resume them.

The net cash surrender value is the amount payable upon surrender. Your coverage ends upon surrender of the policy and cannot be reinstated.



Genworth Life and Annuity Insurance Company, Richmond, VA Genworth Life Insurance Company, Richmond, VA

Signatures

Please review and follow the instructions below carefully to ensure your request is not delayed.

Be sure to have all required parties, including irrevocable beneficiaries and collateral assignees, sign in their capacity or with title as required.

Due to the passage of time and how signatures change, notarization is recommended but not required unless the signature(s) on this request cannot be matched to the signature(s) we have on file.

Attorney-in-Fact

The attorney-in-fact or Agent must sign in capacity as "attorney-in-fact" or "Agent," provide a copy of the entire power of attorney document (if not previously submitted), and complete and submit a Declaration of attorney-in-fact form. An updated Declaration of attorney-in-fact form is required every 12 months if the power of attorney is durable, otherwise an updated form is required with each request submitted.

Collateral Assignee

Any collateral assignee on the policy must sign authorizing the request or submit a release of assignment dated prior to the request.

Corporation or Limited Liability Corporation (LLC)

A duly authorized officer of the company or member of the LLC must sign with title and provide satisfactory evidence of signatory authority, e.g., corporate or Board of Director's resolution or a copy of the articles of Incorporation or, for LLC's, an operating agreement.

Guardian/Conservator

The guardian/conservator must sign in capacity and provide a copy of the guardianship documents if not previously submitted.

Irrevocable beneficiary

The individual, trustee or representative must sign with the title "Irrevocable Beneficiary."

Joint owners

All owners must sign.

Partnership

All partners must sign with title, or the general or managing partner must sign with title (if the general or managing partner is also the insured, another partner must also sign).

Spouse

A spouse in a community property state (AZ, CA, ID, LA, NV, NM, TX, WA, WI) must sign.

Trust

Each trustee must sign with title "trustee," according to the terms of the Trust Agreement, and submit the Certification of Trustee Powers form if not previously submitted.



Genworth Life & Annuity Genworth Life P.O. Box 40016 Lynchburg, VA 24506-4016 Tel: 888 GENWORTH (436.9678) Fax: 877 300.1280 genworth.com

Index Universal Life Withdrawal, Loan and Surrender Request

- O Genworth Life and Annuity Insurance Company (GLAIC)
- O Genworth Life Insurance Company (GLIC)

Page 1 of 4

- Complete the policy information section and either the withdrawal, loan or surrender section, and sign on page 3
- Please print clearly using blue or black ink, and initial any corrections or we may not be able to accept your request

Policy information

Policy number	Insured Date of birth
•	
Insured Name	Policy Owner Phone number
•	
Policy Owner Name	Policy Owner SSN/TIN
Policy Owner Address	

Important information

Withdrawals and outstanding loan balances reduce the net cash surrender value and death benefit of the policy.

- Surrenders, withdrawals and loans may have significant tax consequences (please contact your
- Refer to your policy for the maximum Withdrawal Amount.
- The request to borrow, surrender or withdraw any policy value may affect the guaranteed elements, non-quaranteed elements, face amount or surrender value of the policy from which the values are released.

Withdrawal Only complete this section if you want to take a non-recurring withdrawal from your policy.



If your policy has an Accelerated Benefit Rider for Long Term Care Services, a withdrawal reduces the amount available under that rider.

Doguooto	d Withdrow	val Amount	Calant and
Kenllestei	n vvitnarav	VAI AMOIINT	Select one

Maximum Withdrawal Amount

Specify Withdrawal Amount \$

A withdrawal reduces policy value. The net amount at risk remains the same after a withdrawal. Tax withholding will affect the amount you receive.

Loan/Loan Switching

Only compl	Only complete this section if you want to take a non-recurring policy loan or switch loan type .		
	Loan type Select one O Participating/Collateral Loan	○ Fixed Account Loan	
	Requested Loan Amount Select of Maximum amount available	ne Specify loan amount \$	
		an will be a gross loan if selection is not made.) Il have been reduced by any amount withheld for taxes if your ontract (MEC). ested.	
	Loan Type Switching If applicable ○ Existing Fixed Account Loan switch ○ Existing Participating/Collateral Loan	ched to Participating/Collateral Loan	



Important information regarding a Loan or Loan Switching

- By requesting a loan, you agree to assign the policy listed on this request as sole security for the loan. Terms for interest and repayment of the loan are subject to the provisions of the policy.
- Requesting a maximum loan may cause your policy to enter a grace period and lapse.
 Your policy allows two types of loans: a Participating/Collateral Loan or a Fixed Account Loan. Only one type of loan may exist at a time.
- Loan switching: Loan switching is the ability to switch loan types without having to use funds external to the policy to pay off the balance of one type before taking a loan of the other type.
 - The loan balance of one type is transferred to a new loan of the other type. The amount of the new loan is the payoff amount for the old loan on the day before the new loan is made.
 - A loan switch is allowed only once per policy year.
 - A loan switch will not be processed on the 14th or 15th of any calendar month or on a policy anniversary.

Index Universal Life Withdrawal, Loan and Surrender Request

Page 2 of 4

may immediately process surrender

without return of your policy.

Recurring withdrawals and loans	
Tax withholding will affect the amount you receive.	Type of Distribution ○ Withdrawals ○ Loans* ○ Withdrawals to Basis followed by Loans* Amount \$
Recurring distributions must be requested no less than 15 days prior to the first scheduled distribution or processing may be delayed.	Frequency O Monthly O Quarterly O Semi-Annually O Annually Date of First Distribution: (mm/dd/yyyy) Date of Final Distribution: (mm/dd/yyyy) *Provide the following information if your distribution includes Loans. Loan type Select one O Participating/Collateral Loan Fixed Account Loan
The date of first distribution cannot be more than 30 days from the date this request is signed.	 Gross or Net Loan Select one (Loan will be a gross loan if selection is not made.) Gross. The amount you receive will have been reduced by any amount withheld for taxes if your policy is a Modified Endowment Contract (MEC). Net. You receive the amount requested.
Surrender Only complete this section in	you want your policy to end
Upon surrender, you may return your policy to the company, but we do not require you to do so. By signing and sending this form to the company, you agree that the company	 Check here to surrender your policy. Make sure that you read the following important information before you consider surrendering your policy: Life insurance coverage ends upon surrender. You cannot change your mind once you send us notice to surrender. The policy does not provide for a grace period after surrender.

Tax information

- If your policy is a MEC, withdrawals, loans and surrenders will be taxable income-first and, if taken before age 59 1/2, may be subject to a 10% penalty tax.
- Withholding only applies to the taxable portion of the payment you receive.

make a decision.

• If the policy is surrendered with an outstanding loan balance prior to payment of the death benefit, the taxable portion will include the loan balance on the surrender date.

• The amount payable upon surrender is the policy's net cash surrender value.

You may want to consider options other than surrender, e.g., stopping premium payments and letting your policy continue until it would otherwise lapse. Your latest annual report, your insurance representative and our customer service team can provide additional information to help you

- We will withhold federal tax at a 10% rate. You may elect not to have any taxes withheld if you complete the Substitute W-4R section below, the Substitute Form W-9 section on page 3, AND you are not subject to backup withholding.
- If you elect not to have federal and state income tax withheld, you are still liable for payment of federal income tax and, if applicable, state income tax on the taxable portion of the distribution. You may also be subject to tax penalties under the Estimated Tax Payment Rules if any payments of estimated tax and withholding are insufficient (IRS Publication 505 explains federal estimated tax requirements and describes penalties in detail). You may be able to avoid quarterly tax payments by having enough tax withheld from your withdrawals.
- For state withholding disclosures, please refer to the Deferred Annuity and Life State Withholding Information Form #309704.
- If your policy is not a MEC, loans will be taxable only if the policy terminates with an outstanding loan balance prior to payment of the death benefit.
- If your policy is a MEC, loans will be treated for income tax purposes as withdrawals from a MEC. Any loan interest that is not paid will be treated as an additional loan. Your cost basis will be increased to reflect any taxable income reported with respect to policy loans.
- If you are considering taking a loan, withdrawal or surrender with respect to a MEC or are concerned about the effect of any policy transaction on your estate plan or other aspects of your personal tax situation, you are strongly advised to consult a tax advisor.
- If applicable, the state withholding certificate may state special rules and conditions for withholding state Income tax.
- Special withholding rules and forms apply to payments delivered overseas or to non-residents of the United States.

Index Universal Life Withdrawal, Loan and Surrender Request

Page **3** of 4



Substitute Form W-4R for Income Tax Withholding on Lump Sum & Other Nonperiodic Payments

Income tax withholding election

Your withholding selections will apply to all scheduled payments made under this request.

We will withhold 10% federal and any applicable state taxes if you do not complete this section.

Withhold federal taxes

- 1 Your withholding rate is determined by the type of payment you will receive.
 - For nonperiodic payments, the default withholding rate is 10%. You can choose to have a different rate by entering a rate between 0% and 100% on line 2. Generally, you can't choose less than 10% for payments to be delivered outside the United States and its possessions.

2	Complete this line if you would like a rate of withholding that is different from the default withholding rate. See additional instructions and Marginal Rate Table referenced below.		
	Enter the rate as a whole number (no decimals)	2	%

For further information or to see the Marginal Rate Tables, please refer to the actual Form W-4R and instructions found on the IRS Website at https://www.irs.gov/pub/irs-pdf/fw4r.pdf.

You don't need to complete this section for a loan unless your policy is a MEC.

If no state tax amount or percent is specified, no state income tax will be withheld, unless required by the state.

This is a high level summary of our understanding of state tax withholding. You should consult your tax advisor or your state's website for specific withholding information.

Withhold st	ate taxes Select one		ify amount or percegulation) Select on	entage (or default to e
O Yes	\bigcirc No	2 0		0/2

If you do not provide your Social Security or Tax ID number (see Substitute Form W-9 section) federal and any applicable state taxes will be withheld. For your protection, your distribution may be delayed while the company attempts to confirm your identity and intentions as to withholding.

Please indicate your Residence State for applicable tax withholding and reporting. If left blank, we will withhold and report based on the previously provided tax state, or your current address of record.

Index Universal Life Withdrawal, Loan and Surrender Request

Page **4** of 4

W-8BEN (individual), W-8BEN-E (non-individual), or another applicable IRS form to document your foreign status in order to prevent 30% mandatory withholding. If you do provide the appropriate signed W-8Ben form to us, tax withholding may be as low as 0% and will range up to 30%, depending on any applicable treaty or	O Individual/Sole O Partnership O Limited liabilit Enter the tax of Other (see W- Exemption Code(s	○ Trust/Estate
other agreement.	I am waiting f	for a number to be issued to me), and
You must cross out item 2, if you have been notified by the IRS that	-	ect to backup withholding because:
you are currently subject to backup		pt from backup withholding, or
withholding because of a failure to report all interest and dividends	(a) I nave not withholdir	been notified by the Internal Revenue Service (IRS) that I am subject to backu ng as a result of a failure to report all interest or dividends, or
on your tax return.	(c) the IRS ha	s notified me that I am no longer subject to backup withholding, and
The Foreign Account Tax Compliance Act (FATCA) is a Federal tax regulation that extends existing reporting requirements to require Foreign Financial Institutions to comply with IRS request of withholding and reporting on U.S. and unidentified account holders.	4. The FATCA coreporting is c Non-periodic point the Substitute V	tizen or other U.S. person (defined in the form W-9 instructions). ode(s) entered on this form (if any) indicating that I am exempt from FATCA orrect. ayment additional disclosure: If you have not previously completed the W-9 and W-9 section is left blank, we will be required to withhold 10% Federal Taxes from on of the distribution. Withholding will not be refunded after a transaction has been
IRS regulations require certification of FATCA exemption. FATCA codes apply to certain entities, not individuals. Declaration and signature(s)		
 My signature indicates that I have read a I declare that I am not involved in any ba The Internal Revenue Service does no required to avoid backup withholding 	and understand all ankruptcy proceedi ot require your co	ings. onsent to any provision of this document other than the certifications
Current owner Required X	Date •	Capacity ○ Individual ○ Trustee ○ Guardian ○ Attorney-in-Fact ○ Title/officer:
Joint owner If applicable, required	Date	Capacity O Individual O Trustee O Guardian
	•	○ Attorney-in-Fact ○ Title/officer:
X		
	Nate	Canacity Olndividual O Tructon O Guardian
Other If applicable	Date •	Capacity ○ Individual ○ Trustee ○ Guardian ○ Attorney-in-Fact ○ Title/officer:
Other If applicable X	•	Attorney-in-Fact Title/officer:
Other If applicable X Consenting party If applicable, required	•	○ Attorney-in-Fact ○ Title/officer: Capacity ○ Collateral Assignee
Other If applicable X Consenting party If applicable, required X	•	Attorney-in-Fact Title/officer:
Other If applicable X Consenting party If applicable, required X Notarial statement	Date	O Attorney-in-Fact ○ Title/officer: Capacity ○ Collateral Assignee ○ Irrevocable Beneficiary ○ Spouse
	Date Compared to the control of the	Attorney-in-Fact Title/officer: Capacity Collateral Assignee Irrevocable Beneficiary Spouse
Other If applicable X Consenting party If applicable, required X Notarial statement State of On this day of , 20	Date Compared to the control of the	O Attorney-in-Fact ○ Title/officer: Capacity ○ Collateral Assignee ○ Irrevocable Beneficiary ○ Spouse